neovac™ elite

USER MANUAL

IMPORTANT SAFETY INSTRUCTIONS

This electrical appliance must always be used according to the following safety instructions. Save these instructions as this manual contains important safety and operating information. When using an electrical appliance, basic precaution should always be followed, including the following:

READ ALL INSTRUCTIONS CAREFULLY BEFORE USING THIS APPLIANCE:
To reduce the risk of fire, electric shock or injury:

1. Always depress the Power Button to the OFF position before unplugging NeoVac Elite.
2. Always unplug the appliance before cleaning or servicing it. Do not unplug by pulling the cord; to unplug, grasp the plug, not the cord.
3. Do not let the NeoVac Elite be used as a toy. Close attention is necessary when used near children. Do not use in AUTO Mode or leave appliance plugged in near children, infants or small animals.
4. Do not pull or carry the appliance by the cord. Do not run the appliance over the cord, close a door on the cord, or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces.
5. Do not use the appliance if the cord or plug is damaged.
6. Do not handle the plug or appliance with wet hands.
7. Do not use appliance on wet surfaces.
8. Do not expose to rain.
9. Do not use appliance to dispose of water or damp materials such as mud, tile grout, plaster filler, or caulking. Do not use to pick up any liquid or wet objects.
10. Do not use appliance to vacuum up flammable or combustible liquids, such as gasoline. Do not use in areas where these liquids may be present.
11. Do not use this appliance to vacuum up burning or smoking materials, such as cigarettes, matches or hot ashes.
12. Keep hair, loose clothing, and all parts of the body, especially fingers, away from openings and moving parts.
13. Do not put any objects into appliance openings or use with any openings blocked or plugged.
14. Do not use this appliance to pick up hard or sharp objects or other large surface litter. Pick these up by hand before vacuuming.
15. Do not operate without the Lid and Filters properly in place.
16. Use the appliance only as described in this Use and Care Guide.
17. Turn appliance off and unplug before removing or replacing the Canister or Filter.
18. Unplug appliance before cleaning or maintenance.
19. If the appliance is not working as it should, call for instructions where to send for repair. Do not attempt to repair, as it will invalidate your warranty.
20. When cleaning the outside of the appliance, wipe with a damp cloth to reduce the static electricity on the outer surface.

WARNING! To reduce the risk of electric shock, do not use on wet surfaces. Do not expose to rain. Store indoors

DESCRIPTION OF NEOVAC ELITE

SAVE THESE INSTRUCTIONS

FOR HOUSEHOLD USE ONLY

1. **Canister Lid**
2. **Inlet**
3. **Sensors**
4. **Exhaust Filter Housing**
5. **Power**
6. **Auto Mode**
7. **Manual Mode**
8. **Canister Full Indicator**
9. **Manual Activation**
10. **Canister Tabs**
11. **Canister**
12. **Pre-Motor Filter**
13. **Exhaust Filter**
14. **Serial Number**
    (located on back of unit)

BEFORE USING FOR THE FIRST TIME

1. Remove NeoVac Elite from packaging and set upright on any non-carpeted flooring. Remove packing tape from Exhaust Filter on the side of the unit.
2. Plug unit into any standard 120V(US) AC electrical outlet.
   NOTE: NEOVAC ELITE CANNOT BE USED WITH A CONVERTER OR ADAPTER
3. Depress the power button to the MAN position for manual operation or to the AUTO position for automated use. The POWER INDICATOR LIGHT will illuminate when the Power Button is in either of these positions. Your NeoVac Elite is now ready for use.

OPERATING INSTRUCTIONS

NOTE: NEOVAC ELITE cannot operate when the Power Button is in the OFF position.

1. Open the Canister and ensure the Pre-Motor Filter is aligned properly (locked into place and flush with the Canister Lid). Once checked close the canister.

2. Plug in your NeoVac Elite in the desired location.

3. Turn Power Button on (button located on top, back of unit). Unit will be in Automatic Mode. Press Power Button again to select Manual Mode. Blue indicator light will show unit is powered on.

4. Sweep debris over to the NeoVac Elite. If in Automatic mode, the sensor will detect sweeping motion and automatically suck up any debris. If in Manual mode, simply tap the button to activate.

5. As debris accumulates, the Canister will need to be emptied. The Canister Indicator Light lets you know when it's time to empty the Canister.

USER MAINTENANCE INSTRUCTIONS

1. To empty the NeoVac Elite Canister, press the Power Button to the OFF position and unplug the unit.
2. Pull the Canister outward from the front of the Bin Cavity. Grasp the Canister Grip firmly and lift it out and away from the NeoVac Elite Main Unit.
3. Holding the Canister firmly with one hand, grasp the Canister Lid Handle with the other hand and pull the Lid straight up and out to remove.
4. Turn the Canister upside down over a trash can. Make sure you empty all dirt and debris from inside and below the Bin. To ensure that all the dirt spills out, tap the side of the Canister gently against the edge of the trash can. Re-attach the Canister Lid to the top of the Canister.
5. Clean Sensors, Dirt Inlet area, Canister, Canister Lid and Canister Cavity with a damp rag or towel. Do not use soap or alcohol to clean sensors.
6. After all parts are fully dried, insert the assembled Canister with Lid fitted snugly into position and Pre-Motor Filter locked into place and flush with Canister Lid. The 2 grooves in the bottom of the Bin fit easily over the rod in the front of the unit. Grasp the Canister Grip and lock the Canister back into position.
   NOTE: Make sure all parts are completely dry before reassembly.

   HEALTH TIP: If you suffer from allergies or asthma, take the Canister outdoors to empty. As you empty the dirt into the trash can, gently tap the Canister against the side of the can to remove loose debris.

CLEANING THE PRE-MOTOR FILTER

To maintain optimal performance, the Pre-Motor Filter will need cleaning whenever the suction is not strong. The Pre-Motor Filter must be clean and free of elements, which might hinder the flow of air.

1. Press the Power Button to the OFF position and unplug the unit.
2. Pull the Canister outward from the front of the Bin Cavity. Grasp the Canister Grip firmly and lift it out and away from the NeoVac Elite Main Unit. Locate the Pre-Motor Filter Handle.
3. Remove the Pre-Motor Filter by grasping the Filter Handle and turn counter-clockwise to the unlock position. Pull Filter straight up and out of the top of the Canister. Rinse under running water to clean. If needed a mild soap and soft bristled brush can also be used. **IMPORTANT! Dry thoroughly before use.**
4. Slide the Pre-Motor Filter back into the top of the Canister. Rotate clockwise to the "lock" position. Put the Canister back into place.
5. If a new Filter is needed, replace with standard filter cartridges. Make sure that it fits snugly in the Filter Holder. Replacement Filters are available through the Customer Service Department.
   IMPORTANT! NEVER OPERATE THE NEOVAC ELITE WITHOUT THE PRE-MOTOR FILTER PROPERLY IN PLACE.

CLEANING THE EXHAUST FILTER HOLDER

1. The Exhaust Filter Holder slides up and out of its housing on the side of the unit.
2. Gently pull the Filter out of the Filter Holder.
3. Tap Filter gently against trash container to free and eliminate excess dirt and debris.
4. To clean the Filter, wash in mild soap and water; rinse and **dry thoroughly** before assembly
5. Slide the Holder back into the unit with the Filter facing outwards.

IMPORTANT! NEVER OPERATE NEOVAC ELITE WITHOUT THE EXHAUST FILTER AND FILTER HOLDER PROPERLY IN PLACE.

CLEANING THE CANISTER

The Canister should be washed periodically.

1. Wash the Bin in warm water using a mild soap. Avoid harsh or abrasive cleaners or sponges. Rinse thoroughly.
   TO AVOID DAMAGE, DO NOT PLACE CANISTER IN THE DISHWASHER.
2. Let it air dry. Make sure the Canister is completely dry before putting it back into the NeoVac Elite.
3. Insert the assembled Canister following the instructions outlined in the USER MAINTENANCE INSTRUCTIONS.

IMPORTANT! Other than cleaning the Pre-Motor Filter and replacing the Exhaust Filter Holder, as described in this Owner Manual, this NeoVac Elite is not user serviceable. There are no user serviceable parts inside the unit. Servicing by our Authorized Service Center is required to avoid damage to internal components.

STORAGE

1. Unplug unit and clean Canister and all Filters before storing.
2. Store NeoVac Elite indoors, in a clean, dry place.
3. Never store NeoVac Elite while it is still plugged in. Never wrap cord tightly around the appliance, use the Cord Storage area on the back of the NeoVac Elite unit. Do not put any stress on the cord where it enters the unit, as it could cause the cord to break.

WARNING! TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT USE OUTDOORS OR ON WET SURFACES.

TROUBLESHOOTING

Problem	Possible cause	Possible Solution
NeoVac Elite will not turn on/no power	1. Not firmly plugged in 2. Unit is in OFF position 3. Pre-Motor is not in position 4. No power in wall plug 5. Blown house fuse or tripped circuit breaker	1. Plug in firmly 2. Depress Power Button to MAN or AUTO position 3. Ensure that Pre-Motor Filter is locked and flush with Canister Lid 4. Check house fuse or circuit breaker 5. Have a qualified licensed electrician replace house fuse or reset circuit breaker 6. Remove canister to check switch inside cavity above where premotor filter is positioned
Does not pick up debris	1. Dirt inlet is blocked 2. Container is full 3. Debris may be too large for inlet	1. Depress Power Button to OFF position 2. Clean path of dirt inlet 3. Empty Canister 4. Clear large debris
NeoVac Elite sensors do not activate	1. Unit is not in AUTO mode	1. Depress Power Button to AUTO position
Suction is not strong	1. Filters may be dirty	1. Depress Power Button to the OFF position 2. Clean Pre-Motor or Exhaust filter when needed
Status indicator light blinking	1. NeoVac Elite sensors have been shut off for 30 seconds which caused power to the motor to be shut off	1. Depress Power Button to the OFF position 2. Check Pre-Motor Filter and Exhaust Filters to ensure they are clean. 3. Clean sensors with warm water and Q-tip. DO NOT USE ALCOHOL OR SOAP.
Canister Indicator Light is ON	1. Canister is full	1. Depress Power Button to the OFF position 2. Empty the Canister 3. Clean all filters
Debris at inlet before unit is powered on		1. Depress Power Button to the MANUAL position 2. Activate unit manually

CORRECT DISPOSAL OF THIS PRODUCT

This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

This appliance is a dry pick-up, Canister type vacuum cleaner for household and indoor use. Also, it is a general-purpose vacuum cleaner, which can be used for hard floor cleaning.

LIMITED WARRANTY

One-Year Limited Warranty. What is covered: JPaulJones, LP™ warrants to the first retail purchaser of this NeoVac Elite that should this product or any part be proved defective in materials or workmanship from the date of proof of purchase for a period of one (1) year, then it will be subject to the terms of this one-year limited warranty. Such defects will be replaced, or credit issued at JPaulJones, LP's option, without charge for parts or labor directly related to the defect. Limitations and Exclusions: This warranty gives you specific legal rights and you may also have other rights which vary from state to state. This warranty does not apply to any cost incurred for removal or re-installation, or to any product or part thereof which has suffered through normal wear and tear, alteration, improper installation, physical abuse, misuse, neglect or accident. Nor does it cover defects caused by shipment to JPaulJones, LP or repair or service of the product by anyone other than JPaulJones, LP. Damage resulting from an unforeseen circumstance including but not limited to fire, flood, earthquake, and other natural causes will be excluded. This Limited warranty is in lieu of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise, including, but not limited to any implied warranty of merchantability or fitness for a particular use. JPaulJones, LP does not authorize any other person to assume any liability beyond the warranty herein described. In no event, whether based in contract or tort shall be liable for incidental, inconsequential, indirect, special or punitive damages of any kind from the use of this product. In no event shall be liable for damage in excess of the purchase price. NeoVac Elite is not for commercial use.

For Warranty Service, submit a Service Request at http://eyevac.com/connect/ or contact: JPaulJones, LP, 7500 Rialto Blvd., Bldg. 1, Suite 122, Austin, TX 78735 or call 512-485-3050.

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JPAULJONES™

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For service and general inquiries please visit www.eyevac.com/connect